

DANA R. MARTIN

Orthodontist DMD, MS

For the welfare of our patients and staff, effective immediately we ask that if you have had any of the below symptoms in the past 3 weeks or have been out of the country in the last 30 days that you alert our staff and reschedule your appointment. We will make special arrangements to see Emergency patients who meet the above criteria.

- Runny nose
- Sore throat
- Cough
- Fever
- Difficulty breathing

As an additional precaution we will be adjusting your appointment process. Upon arriving please take the following steps:

- Call the office at 865-688-0200 to let us know you have arrived
- When your clinician is ready for you, she will call the number from which you called or an alternative number you provide
- If you do not receive a call from us within 15 minutes, please call us
- We ask that **ONLY** the patient enter the office
- Where applicable, please send payments in with patient or make payment over the phone
- We will be glad to address any additional questions via phone
- Our tooth brushing stations will be closed so we ask that you brush before coming to the office
- Please wash/sanitize hands before entering and upon leaving the office

Thank you for your patience and loyalty. By God's mercy and our will, we will overcome this soon.



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